



Home

County Rte & Sched

Campus Bus Service

About PARTA

Forms

Shop Online

Dial-A-Ride Service

Our Dial-A-Ride service provides door to door transportation in Portage County.

All rides on our Dial-A-Ride service are done on a Shared-Ride basis. Shared-Ride means we may service other pick-ups and drop-offs along the route before reaching your destination. PARTA does not provide "taxi" service. Rides are also booked on a first come, first serve basis. Trips need to be scheduled by 4:00pm the business day before the trip is needed but can also be scheduled up to three(3) days in advance. Schedulers are available Monday through Friday from 8:00am to 4:30pm, except for holidays.

Call on **Monday** to book for: **Tuesday, Wednesday or Thursday**
 Call on **Tuesday** to book for: **Wednesday, Thursday or Friday**
 Call on **Wednesday** to book for: **Thursday, Friday or Saturday**
 Call on **Thursday** to book for: **Friday, Saturday or Monday**
 Call on **Friday** to book for: **Saturday, Monday, Tuesday or Wednesday**

PARTA vans are at your service Monday through Friday 7:00am to 5:00pm (except for the following Holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving and Christmas Day).

It's easy to register and ride. Just call our offices between 8:00am and 4:00pm, Monday through Friday. Hearing impaired customers can reach us through the Ohio Relay Service at 1-800-750-0750

Countywide Service to outlying areas is done on certain days of the week, depending on what township you are in. Please refer to the schedule below to plan ahead your rides and appointments.

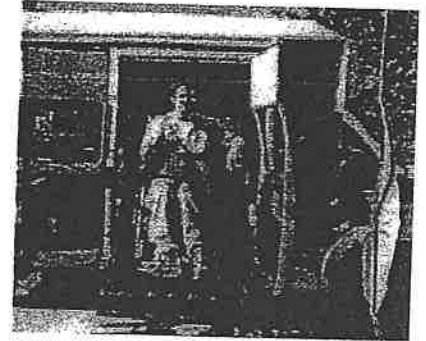
Days	Areas Served
Mondays & Wednesdays	Freedom, Hiram, Nelson & Windham
Tuesdays & Thursdays	Charlestown, Palmyra, Paris, Atwater, Deerfield & Edinburg
Mondays through Fridays	Kent, Ravenna, Streetsboro, Aurora, Mantua, Shalersville, Rootstown, Suffield, Randolph & Brimfield
Saturdays	Within 3/4 mile of Saturday fixed route service - Kent & Ravenna only.

Guidelines for Scheduling Rides

Rides need to be scheduled anywhere from one to three days before service is needed. The sooner you schedule your ride, the better your chance of getting the times you want. There is no same-day service.

Be ready 15 minutes before your scheduled pick-up time.

Watch for the PARTA van out your main door or apartment building main entrance/lobby area.



Costs

Dial-A-Ride Service is only ~~4.00~~ each way, with a special rate of \$2.00 for seniors and persons with disabilities.

PARTA passes and tickets can be ordered at a discounted price by calling and requesting that a Ticket Order Form be sent to you or you can print out one from the pdf document [here](#).

General Public

10 Ride Pass \$30.00

Discounted
10 Ride Pass \$15.00

(No monthly passes)

Scheduling

To schedule a ride, just call us and let us know the following information. (If you are not a registered rider yet, the phone call will take a few minutes so we can get all of your information and set up your account in our computers.)

Your name and the date of the trip you want to schedule.

The address where you want to be picked up.

The address where you want to be dropped off at.

The time you must be there.

Seniors (65 years of age or older), Medicare card holders, persons with disabilities or PARTA reduced fare card holders are eligible for reduced fare on fixed route and Dial-A-Ride Services. Reduced fare cards can be obtained at 2000 Summit Road or by calling 330-678-1287 with a Medicare Card or a Driver's License. You can also download the application [here](#) and mail it to 2000 Summit Road, Kent, OH 44240.

Free Transportation available for Non-Emergency Transportation Program. Includes rides to doctor, dental, hearing, pharmacy and counseling appointments for adults and children. [Click here for more information.](#)

Americans with Disabilities (ADA)

The Americans with Disabilities Act covers three groups of people:

- People who, because of their disability, are unable to board, ride or exit an accessible vehicle that is part of the regular service;
- People with disabilities who are able to use accessible vehicles, but accessible vehicles are not available at the time when it is needed; and
- People who can ride accessible buses, but whose disability prevents them from getting to and from the bus stop.

Eligibility may be permanent or temporary, depending on the disability. Some individuals may be eligible only for certain trips or may qualify certain times of the year.

If you would like to use PARTA's ADA service, you must obtain PARTA's application by calling 330-678-1287 or by downloading it [here](#). You and your physician must complete the application in full before it can be reviewed. If you will require a personal care attendant, let your customer service representative know or fill out the application provided [here](#).

Should you have any questions or concerns regarding your ADA service you can contact Frank Hairston at 330-678-7745 x 108, Frank@partaonline.org, 2000 Summit Road, Kent, OH 44240.

Interested in Training?

Utilizing transit service for the first time can be overwhelming. PARTA has an expert [travel trainer](#) on staff who can walk you through how to book a ride and how to fully utilize our Dial-A-Ride Service. If you are interested in training call 330-678-1287 x119. Individuals who take this training, will be eligible to receive 2 one-ride Dial-A-Ride tickets (upon first time completion of the course).